Accessing Breast Pumps for L.A. Care Members

Submit a pre authorization form to L.A. Care's Utilization Management Department:
http://www.lacare.org/providers/provider-resources/provider-forms

L.A. CARE HEALTH PLAN
PRE-AUTHORIZATION REQUEST FORM
If the treating physician would like to discuss this case with the physician or health care professional reviewer or obtain a copy of the criteria used to make this decision, please call 1-877-431-2273.

Please fax completed form to L.A. Care UM Department:

Medi-Cal Auth. for Prior Fax: (213) 438-5777
Medi-Cal Urgent Fax: (213) 438-6100
Medi-Cal for Concurrent Right Fax: (877) 314-4957
Medicare Fax: (213) 438-5085
Health Integrated Fax: (877) 872-3161
Transplant Fax: (213) 438-5071
Case Management Fax: (213) 438-5034
COC Fax: (855) 351-9262

L.A. Care Use Only	
UM Database Log ID#:	
Provider Status:	☐ In-network ☐ Out-of-network
Member Language:	

DATE:	PCP:	PPG:
LINE OF BUSINESS (check one): ☐ MCLA ☐ L.A. Care Covered ☐ Cal MediConnect ☐ Medicare dSNP ☐ PASC-SEIU ☐ Healthy Kids		
PATIENT INFORMATION		
MEMBER NAME:	DOB:	MEMBER ID/SSN:
ADDRESS:		PHONE NUMBER:
SERVICE IS: (Check one) ☐ URGENT (Within 72 hours) ☐ ROUTINE (Within 5 calendar days) ☐ Post Service (Within 30 calendar days)		Preferred Language:
REFERRAL – SERVICE TYPE REQUESTED		
☐ DME (Expected Duration): ______	☐ Major Diagnostic Procedure / Radiology	☐ SNF
☐ Home Health	☐ OB Care EDC: ______	☐ Specialist Consult / Treatment / Follow-Up Care
☐ Hospice	☐ Outpatient	☐ Surgical Procedure
☐ Inpatient	☐ Second Opinion	☐ Other: ______
PROVIDER SUBMITTING THIS REQUEST		
REQUESTING PROVIDER NAME:	SPECIALTY:	PHONE NUMBER:
ADDRESS:		FAX NUMBER:

- Breast Pumps requested under codes **E0602, E0603** are always approved automatically.
- An approval letter is sent via fax to the requestor (usually the ordering MD) as well as the vendor, Medical Group, and PCP (if different from the ordering MD).
- Upon receipt of the authorization letter the vendor contacts the member to arrange for delivery of the pump/approved items.
- To check the status, or to find out who has been assigned to provide the approved items to her, e.g., the DME company, the member can call UM to inquire. The LA Care staff handling the call will tell them who would be providing the DME and how to contact them.

Health Education materials for members can also be ordered through L.A. Care's website: http://www.lacare.org/providers/provider-resources/health-education-tools

Questions? Contact Lenna Monte, Health Education Manager lmonte@lacare.org